

HOW DO YOU FEEL?

FIRST CONTACT
WITH THE SERVICE

GETTING
INFORMATION

TALKING TO
STAFF

BEING
CARED FOR

OTHER:

CIRCLE THE WORDS THAT BEST DESCRIBE HOW YOU FELT

HAPPY
RELAXED
SUPPORTED
INCLUDED
COMFORTABLE
SAFE
ANXIOUS
OUT OF CONTROL
AWKWARD
SAD
ANGRY
WORRIED

OTHER:

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SUPPORTED
INCLUDED
COMFORTABLE
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HELP US UNDERSTAND WHY YOU FELT THIS WAY